



SENQU MUNICIPALITY

"A Leading Rural Municipality with a Viable and Modern Economy"

Our ref: Electricity Department
Enquiries: L H Tobben

30th of August 2024

Technical Services Department
Senqu Municipality
LADY GREY
9755

To: Senqu Local Municipality Customers

**RE: Standby Staff for Electricity Problems in Senqu Municipal Supply Area
only from the 27th of September until 31st October 2024**

| | 04 October 2024 Friday | 05 October 2024 Saturday | 06 October 2024 Sunday | 07 October 2024 Monday | 08 October 2024 Teusday | 09 October 2024 Wednesday | 10 October 2024 Thursday |
|---|---------------------------|-----------------------------|---------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|
| Lady Grey | P. Zengele | P. Zengele | P. Zengele | P. Zengele | P. Zengele | P. Zengele | P. Zengele |
| | Sipho Melani | Sipho Melani | Sipho Melani | Sipho Melani | Sipho Melani | Sipho Melani | Sipho Melani |
| | | | | | | | |
| Sterkspruit | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi |
| | T. Koena | T. Koena | T. Koena | T. Koena | T. Koena | T. Koena | T. Koena |
| | | | | | | | |
| Barkly East | Lwandile Dweba | Lwandile Dweba | Lwandile Dweba | Lwandile Dweba | Lwandile Dweba | Lwandile Dweba | Lwandile Dweba |
| | Siyanda Mafilika | Siyanda Mafilika | Siyanda Mafilika | Siyanda Mafilika | Siyanda Mafilika | Siyanda Mafilika | Siyanda Mafilika |
| | Siphiwo Gladile | Siphiwo Gladile | Siphiwo Gladile | Siphiwo Gladile | Siphiwo Gladile | Siphiwo Gladile | Siphiwo Gladile |
| | Sandile Masawe | Sandile Masawe | Sandile Masawe | Sandile Masawe | Sandile Masawe | Sandile Masawe | Sandile Masawe |
| Inventory Store | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase |
| Standby Personnel Contacts details. Siyanda Mafilika at 071 986 5347 for Barkly East and Lady Grey. Mzwandile Bidi at 0810138606 for Sterkspruit. Alternatively Dudu at 0820831065 Inventory Store: Bongwiwe Masawe contact number 0662510108 and Zinziswa Ndamase contact number 0787323269 | | | | | | | |

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| | 11 October 2024 Friday | 12 October 2024 Saturday | 13 October 2024 Sunday | 14 October 2024 Monday | 15 October 2024 Teusday | 16 October 2024 Wednesday | 17 October 2024 Thursday |
|-----------------|---|-----------------------------|---------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|
| Lady Grey | Andile Mapili | Andile Mapili | Andile Mapili | Andile Mapili | Andile Mapili | Andile Mapili | Andile Mapili |
| | | | | | | | |
| | Sipho Melani | Sipho Melani | Sipho Melani | Sipho Melani | Sipho Melani | Sipho Melani | Sipho Melani |
| | N. Ndoda | N. Ndoda | N. Ndoda | N. Ndoda | N. Ndoda | N. Ndoda | N. Ndoda |
| | | | | | | | |
| Sterkspruit | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi |
| | | | | | | | |
| | Sibongile Funani | Sibongile Funani | Sibongile Funani | Sibongile Funani | Sibongile Funani | Sibongile Funani | Sibongile Funani |
| | | | | | | | |
| | Lwandile Dweba | Lwandile Dweba | Lwandile Dweba | Lwandile Dweba | Lwandile Dweba | Lwandile Dweba | Lwandile Dweba |
| Barkly East | | | | | | | |
| | | | | | | | |
| | Nwabisa Silala | Nwabisa Silala | Nwabisa Silala | Nwabisa Silala | Nwabisa Silala | Nwabisa Silala | Nwabisa Silala |
| | Fumanekile Holani | Fumanekile Holani | Fumanekile Holani | Fumanekile Holani | Fumanekile Holani | Fumanekile Holani | Fumanekile Holani |
| Inventory Store | | | | | | | |
| | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase |
| | Standby Personnel Contacts details. Siyanda Mafliika at 071 986 5347 for Barkly East and Lady Grey. Mzwandile Bidi at 0810138606 for Sterkspruit. Alternatively Dudu at 0820831065 Inventory Store: Bongwiwe Masawe contact number 0662510108 and Zinziswa Ndamase contact number 0787323269 | | | | | | |

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| | 18 October 2024 Friday | 19 October 2024 Saturday | 20 October 2024 Sunday | 21 October 2024 Monday | 22 October 2024 Teusday | 23 October 2024 Wednesday | 24 October 2024 Thursday |
|---|---------------------------|-----------------------------|---------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|
| Lady Grey | Andile Mapili | Andile Mapili | Andile Mapili | Andile Mapili | Andile Mapili | Andile Mapili | Andile Mapili |
| | | | | | | | |
| | Clifford Fourie | Clifford Fourie | Clifford Fourie | Clifford Fourie | Clifford Fourie | Clifford Fourie | Clifford Fourie |
| | N. Ndoda | N. Ndoda | N. Ndoda | N. Ndoda | N. Ndoda | N. Ndoda | N. Ndoda |
| Sterkspruit | | | | | | | |
| | | | | | | | |
| | Sibongile Funani | Sibongile Funani | Sibongile Funani | Sibongile Funani | Sibongile Funani | Sibongile Funani | Sibongile Funani |
| | Luyanda Mbatyazwa | Luyanda Mbatyazwa | Luyanda Mbatyazwa | Luyanda Mbatyazwa | Luyanda Mbatyazwa | Luyanda Mbatyazwa | Luyanda Mbatyazwa |
| Barkly East | Siyanda Mafilika | Siyanda Mafilika | Siyanda Mafilika | Siyanda Mafilika | Siyanda Mafilika | Siyanda Mafilika | Siyanda Mafilika |
| | | | | | | | |
| | Nwabisa Silala | Nwabisa Silala | Nwabisa Silala | Nwabisa Silala | Nwabisa Silala | Nwabisa Silala | Nwabisa Silala |
| | Sandile Masawe | Sandile Masawe | Sandile Masawe | Sandile Masawe | Sandile Masawe | Sandile Masawe | Sandile Masawe |
| Inventory Store | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase |
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| | 25 October 2024 Friday | 26 October 2024 Saturday | 27 October 2024 Sunday | 28 October 2024 Monday | 29 October 2024 Tuesday | 30 October 2024 Wednesday | 31 October 2024 Thursday |
|-----------------|---|-----------------------------|---------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|
| Lady Grey | | | | | | | |
| | P. Zengele | P. Zengele | P. Zengele | P. Zengele | P. Zengele | P. Zengele | P. Zengele |
| | Clifford Fourie | Clifford Fourie | Clifford Fourie | Clifford Fourie | Clifford Fourie | Clifford Fourie | Clifford Fourie |
| | | | | | | | |
| Sterkspruit | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi | Mzwandile Bidi |
| | T. Koena | T. Koena | T. Koena | T. Koena | T. Koena | T. Koena | T. Koena |
| | Luyanda Mbatyazwa | Luyanda Mbatyazwa | Luyanda Mbatyazwa | Luyanda Mbatyazwa | Luyanda Mbatyazwa | Luyanda Mbatyazwa | Luyanda Mbatyazwa |
| | | | | | | | |
| Barkly East | Siyanda Maflika | Siyanda Maflika | Siyanda Maflika | Siyanda Maflika | Siyanda Maflika | Siyanda Maflika | Siyanda Maflika |
| | Siphiwo Gladile | Siphiwo Gladile | Siphiwo Gladile | Siphiwo Gladile | Siphiwo Gladile | Siphiwo Gladile | Siphiwo Gladile |
| | Fumanekile Holani | Fumanekile Holani | Fumanekile Holani | Fumanekile Holani | Fumanekile Holani | Fumanekile Holani | Fumanekile Holani |
| | | | | | | | |
| Inventory Store | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase | Zinziswa Ndamase |
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Please note that when a Customer experience a power failure only the Electrician on Standby must be called. At the bottom of the list the Electricians is indicated with their contact numbers. Please see which Electrician is responsible for your Town and call the correct person to respond to your power failure.

Eskom Customers can use the website below to report all electricity power outages.

Alfred Our Chatbot

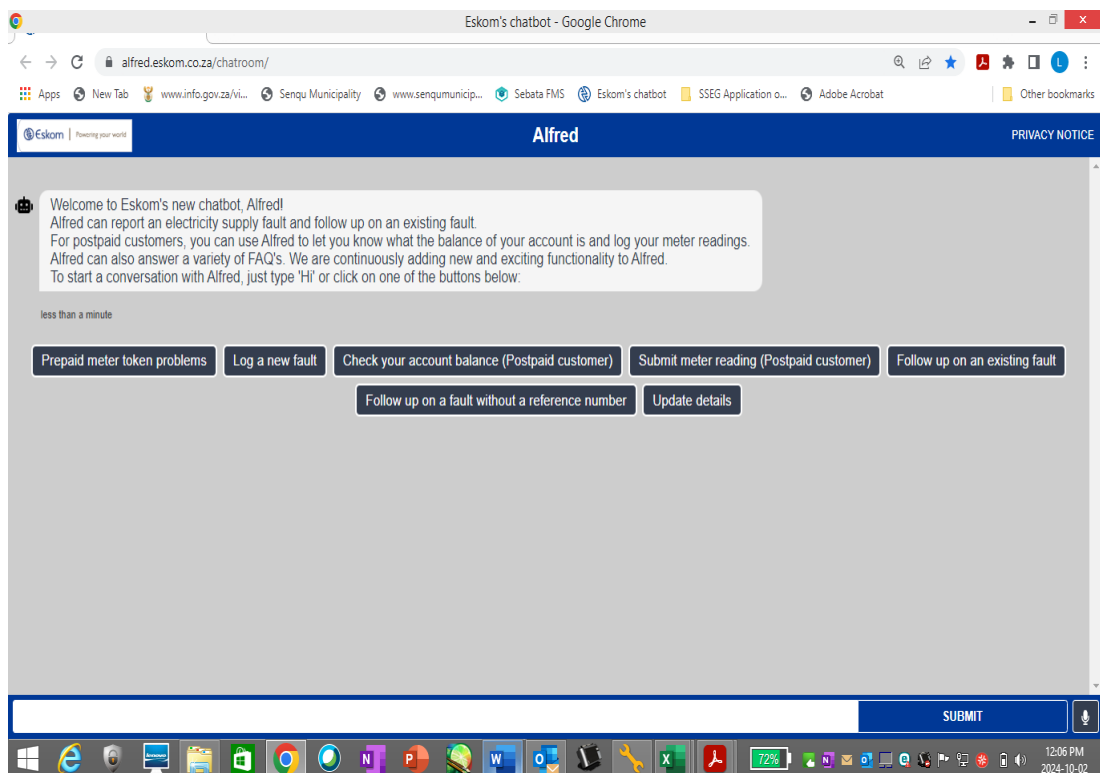
Website: <https://alfred.eskom.co.za/chatroom/>

Ensure that the following information is available when opening this website.

1. Meter number

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2. **Two Contact numbers**
3. **Address. Please fill in all details when you fill in your address so that it will be easy for Eskom Staff to allocate your address.**
4. **Your cell phone must have data available to lock in on Eskom website.**



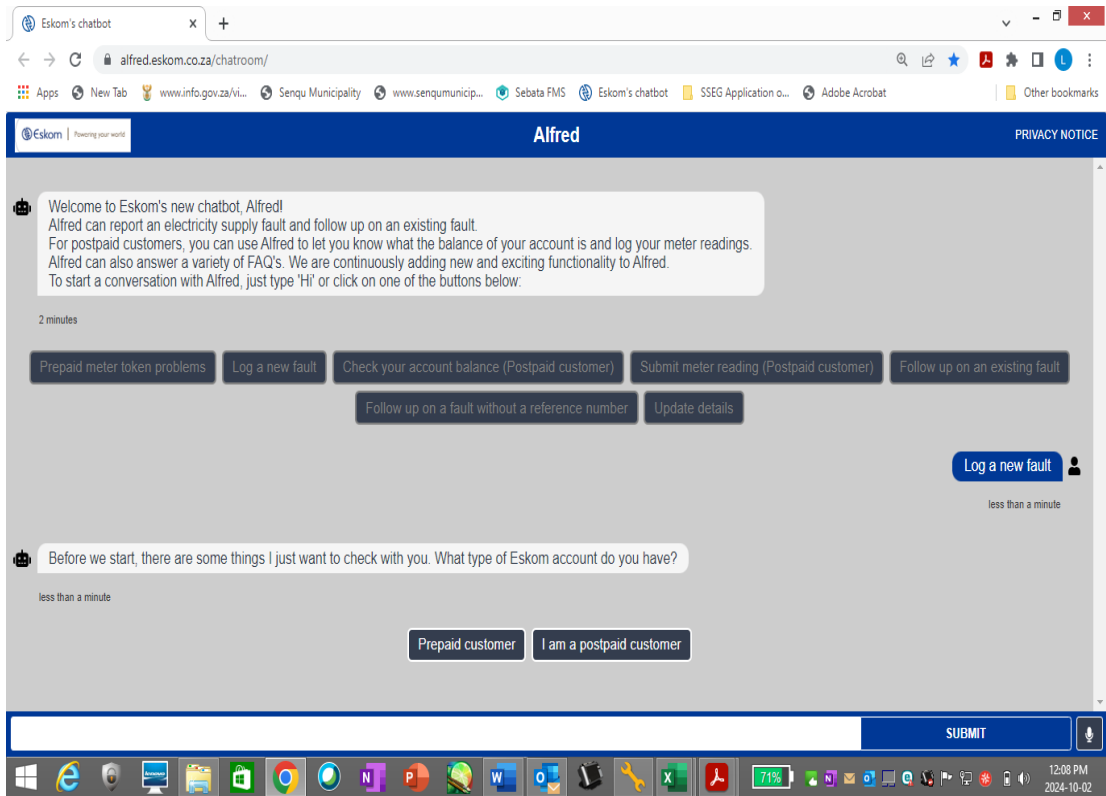
Click on Log a new Fault.

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 @SenquLM

 **FRAUD HOTLINE**
0800701701



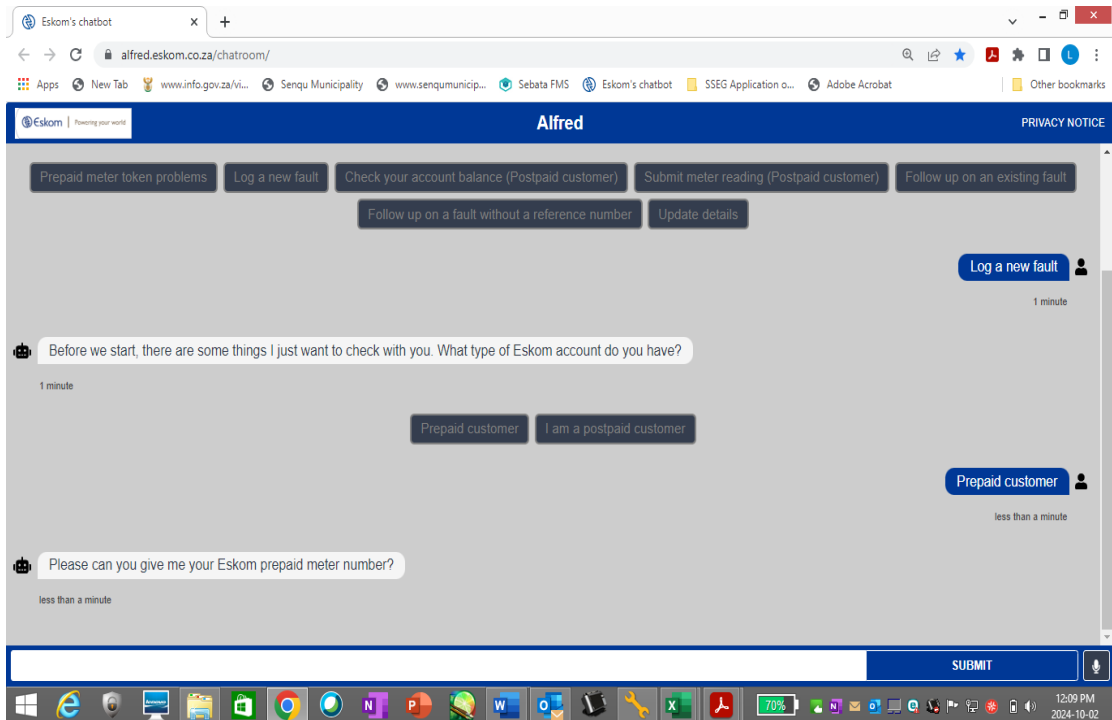
Click on Prepaid customer.

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 **FRAUD HOTLINE**
0800701701



Fill in your meter number. Then click SUBMIT.

Then follow the request and answer accordingly. Click SUBMIT after each answer you filled in the space provided.

Then you will receive a reference number which you need to keep if you want to make a follow-up on your power failure report.

Yours sincerely:

Electrical Manager

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