



## SENQU LOCAL MUNICIPALITY

### BID NO: 55/2025-2026T Pre-Payment Vending Solutions

QUESTION	RESPONSE
a) Can the closing date be extended to allow bidders more time to prepare their bids as it a holiday season?	Unfortunately, the closing date cannot be extended, as the timelines for the procurement process are tight.
b) Please confirm the correct closing date of the tender, as the tender advertisement reflects 8 January 2026, while the tender document indicates 16 January 2026.	The correct closing date is the 16 <sup>th</sup> of January 2026. An erratum was issued by the municipality correcting the date.
c) What Billing / Financial system is currently being used by the municipality?	Inzalo EMS
d) What is the average monthly prepaid electricity (Incl. VAT)?	+/- R 1.3 million per month
e) The average monthly account collections through the prepaid system (Incl. VAT)?	The prepaid arear is not yet operational since the council used to collect optimally.
f) What is the split of sales/collection between municipal cashiers and third-party vendors?	It's more of 90% / 10% be that the office is 10% due to indigent which was more dependent on consumer first purchase.
g) How many municipal vending points are required?	The municipality is vending in all banks, Big as small retailer in municipal area, and in three garages, that is also minimum to be maintained.

h) How many third-party vending points are required?	Available via all major Banking Apps and at Third-Party vendors including:  Engen Garage  Astron Filling Station  uSave Stores  Metro Fruit & Veg  Other authorized outlets within the municipality
i) How many meters are currently registered on the system?	3 108 of which 10.42% is still on KRN 1.
j) Are all these meters “STS meters”?	Yes, “In South Africa, compliance with STS is mandatory for all prepaid electricity meters under NERSA (National Energy Regulator of South Africa) guidelines and the Electricity Regulation Act
k) Does the municipality have any “smart meters” or “proprietary meters” being used?	No, the municipality does not currently use any “smart meters” or proprietary metering systems.
l) Does the municipality require suppliers to be registered on their own Supplier Database or make use of Central Supplier Database (CSD)?	All the service providers doing business with the municipality are required to be registered on the CSD system.
m) Who is the current Service Provider for the Municipality?	Utilities World (PTY) LTD

**T. MAWONGA**  
**MUNICIPAL MANAGER**

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